

National Alliance Update Credit Frequently Asked Questions

- 1. Who is the support contact if I have questions?**
Please contact Maria Diaz at The National Alliance. Send all inquiries to updatehelp@scic.com.
- 2. I took a class at IIAT's Insurcon and want to receive The National Alliance update credit. What do I do next?**
Using the QR code in each approved session, complete the form indicating you would like the update credit. IIAT will submit the list of those who checked the box indicating they want update credit to The National Alliance. Once The National Alliance receives the form, they will invoice you for the payment. Upon receipt of payment, The National Alliance will provide the update credit and notify you.
- 3. Is this credit available for other classes or at other times?**
No, this is a special update option available only at IIAT's Insurcon for those attendees who are dues-paid designees.
- 4. Which designations qualify for update credit?**
All National Alliance designations qualify, including CIC, CRM, CISR, CISR Elite, CPRM, and CSRM.
- 5. What is the cost?**
The cost is \$10 per credit hour. Following Insurcon, The National Alliance will email you an invoice based on the update credit request form you submitted when you took the class. The National Alliance plans to email invoices within 10 days of receiving the update credit request forms.
- 5. Will I get update credit if I haven't paid?**
No, you must pay the additional \$10 per credit hour (total on invoice) to receive update credit. The invoice is due and payable upon 30 days of receipt. Update credit will not be granted if payment is received after the 30-day window.
- 6. What is the timeframe for processing my National Alliance update credit?**
Update credits will be awarded upon payment.
- 7. If my update is due July 1, will my credit apply?**
Yes, update credit will be awarded automatically 90 days post-convention, meaning anyone with updates due up to Sept. 30. However, designees can request an update extension if the deadline falls after that date. You must contact updatehelp@scic.com for the update extensions that extend beyond 90 days.
- 8. I am an Exhibitor at IIAT's Insurcon. Can I take advantage of The National Alliance update credit?**

Exhibitors may attend classes and obtain the updated credit.

9. **Will these additional credits roll over if I have completed my update credit for this cycle?**

Yes, the credits can be rolled over to the next update cycle, but no more than two years ahead in credit will be awarded.

12. **Will IIAT accept payment in conjunction with my Insurcon registration for The National Alliance update credit?**

No, payments for The National Alliance update credit must be paid directly to The National Alliance upon receipt of the invoice.